

**CIVIL AVIATION AUTHORITY, BANGLADESH  
AIR NAVIGATION ORDERS  
FLIGHT OPERATIONS REQUIREMENTS**

**PART – B - GENERAL OPERATIONS PROCEDURES**

**ANO (OPS) B-7 | PASSENGER BRIEFING ON SAFETY MATTERS**

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## **1. GENERAL**

- 1.1 This Order prescribes that an Operator shall ensure that verbal briefing or briefing by an audio-visual presentation or both, about safety matters are given to the passengers.
- 1.2 It also prescribes that the passengers are provided with a safety-briefing card on which picture type instruction indicate the operation of emergency equipment and exit to be used by passengers.
- 1.3 Considering composition of ethnic Bangladeshi passengers on flights operated by Bangladeshi operators, verbal briefing or briefing by an audio-visual presentation or by both and safety-briefing cards shall be presented both in Bangla and English language.

## **2. DEFINITIONS**

- 2.1 For the purpose of this Order, in addition to the definitions as mentioned under the Rule 2 and 183 of the Civil Aviation Rules, 1984, the under mentioned definitions shall also apply :
- (a) “Emergency Equipment” means the equipments as mentioned in the section 5 of the ANO (airworthiness) Chapter E-6.

## **3. BRIEFING BEFORE TAKE-OFF**

- 3.1 Before each take-off, the passengers shall be briefed on the following items as applicable:

- (a) Compliance with Signs and Placards;
- (b) Smoking regulations;
- (c) Back of the seat to be in the upright position and tray table stowed;
- (d) Location of emergency exits;
- (e) Location and use of floor proximity escape path markings;
- (f) Stowage of hand baggage;
- (g) Restrictions on the use of portable electronic devices; and
- (h) The location and the contents of the safety briefing card;

**NOTE:(1)** The briefing shall include a statement that Civil Aviation Regulations of Bangladesh require passenger compliance with the lighted passenger information signs and posted placards.

- (2) An operator shall establish procedures to ensure that only such hand baggage is taken into the passenger cabin as can be adequately and securely stowed.
- (3) An operator shall establish procedures to ensure that all baggage and cargo on board, which might cause injury or damage, or obstruct aisles and exits if displaced, is placed in stowage's designed to prevent movement.

#### **4. DEMONSTRATION BEFORE TAKE-OFF**

- (a) The use of safety belts and/or safety harnesses, including how to fasten and unfasten the safety belts and/or safety harnesses;
- (b) The location and use of oxygen equipment if required as per the ANO (airworthiness) E-6. Passengers must also be briefed to extinguish all smoking material when oxygen is being used; and
- (c) The location and use of life jackets if required as per the ANO (airworthiness) E-6.

#### **5. BRIEFING AFTER TAKE-OFF**

- 5.1 The passengers are to be reminded of the following if applicable :
  - (a) Smoking regulations; and
  - (b) Use of safety belts and/or safety harnesses.

## **6. BRIEFING BEFORE LANDING**

6.1 The passengers are to be reminded of the following if applicable:

- (a) Smoking regulations;
- (b) Use of safety belts and/or safety harnesses.
- (c) Back of the seat to be in the upright position and tray table stowed;
- (d) Re-stowage of hand baggage and;
- (e) Restrictions on the use of portable electronic devices.

## **7. BRIEFING AFTER LANDING**

7.1 The passengers are to be reminded of the following if applicable:

- (a) Smoking regulations; and
- (b) Use of safety belts and/or safety harnesses.

## **8. EMERGENCY DURING FLIGHT**

8.1 In an emergency during flight, passengers are instructed in such emergency actions as may be appropriate to the circumstances.

This order is issued in pursuance of the Rules 5, 155, 157 and 158 of the Civil Aviation Rules, 1984.

Sd/-

**Air Cdre Lutfur Rahman ndu, psc**  
**Chairman**  
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