



Civil Aviation Authority of Bangladesh
Office of the Executive Director
Central Procurement, Engineering and Stores Unit
Kurmitola, Dhaka-1229.

Invitation for Tender

1	Ministry/Division	Ministry Of Civil Aviation and Tourism
2	Agency	Civil Aviation Authority of Bangladesh
3	Procuring Entity Name	Central Procurement, Engineering and Stores Unit, CAAB.
4	Procuring Entity Code	N/A
5	Procuring Entity District	Dhaka.
6	Invitation for	Managed ICT Support Service for ICT & e-Governance at different division of CAAB.
7	Invitation Ref No.	30.31.0000.121.07(1).210.21(1)ICT Support Service/2036
8	Date	09/03/2025
KEY INFORMATION		
9	Procurement Method	Open Tendering Method (OTM)
FUNDING INFORMATION		
10	Budget and Source of Funds	CAAB's own Fund CODE NO-100
11	Development Partners (if applicable)	N/A
PARTICULAR INFORMATION		
12	Project / Programme Code (if applicable)	N/A
13	Project / Programme Name (if applicable)	N/A
14	Tender Package No.	30.31.0000.121.07(1).210.21(1)ICT Support Service/2036
15	Tender No.	CEMSU/CNS-01/2024-25
16	Tender Package Name	Managed ICT Support Service for ICT & e-Governance at different division of CAAB.
17	Tender Publication Date	16/04/2025
18	Tender Last Selling Date	Date: 14/05/2025, Time: 5.00 P.M
19	Tender Closing Date and Time	Date: 15/05/2025 Time: 12.00 P.M.
20	Tender Opening Date and Time	Date: 15/05/2025 Time: 12:30 P.M in presence of Tenderers or their authorized representatives (if any)
21	Name & Address of the office(s)	Address:
	- Selling Tender Document (Principal)	Executive Director, CEMSU, CAAB, Kurmitola, Dhaka.
	- Selling Tender Document (Others)	N/A
	- Receiving Tender Document	Executive Director, CEMSU, CAAB, Kurmitola, Dhaka.
	- Opening Tender Document	Executive Director, CEMSU, CAAB, Kurmitola, Dhaka.
22	Place / Date / Time of Pre-Tender Meeting	Office of the Executive Director, CEMSU, CAAB, Kurmitola, Dhaka. Date : 29/04/2025, Time: 11:00 AM.
INFORMATION FOR TENDERER		
23	Eligibility of Tenderer : (Documentary evidence must be submitted)	Any Bangladeshi Tenderer shall meet the following eligibility criteria as a minimum to participate in the tender completion, 1. The minimum number of years of general experience of the Tenderer in contracting industries in public sector as Prime Contractor/Sub-contractor/Management Contractor shall be 05 (Five) years (All concern documents must be submitted) 2. The minimum specific experience as a Prime Contractor/Firm in providing non-consultant service of at least 01 (One) Contract or 02 (Two) Contracts of similar nature, complexity and technology (i.e. Software solution/ Data Center Operation & Maintenance) completed over a period of last 05 (Five) years with a value of Tk. 5 (Five) Crore for at least 1 contract or sum of 2 contracts shall be required (All concern documents must be submitted). 3. The required average annual turnover of the Tenderer shall be at least of the amount of Tk. 4 (four) Crore over the last 03 (Three) years. 4. The minimum amount of liquid assets i.e. working capital or credit line(s) of the Tenderer shall be Tk. 6.50 (Six point five zero) Crore.
24	Brief Description of Works/Related Services	Support & Maintenance of Software, Hardware, Network and Data Connectivity, Major Software modification/enhancement/new MIS Software development, user level technical support, training and data Entry as required for smooth operation of all 23 (Twenty three) MIS Modules installed at data center.
25	Price of Tender Document (Tk.)	4,000.00 (Four Thousand) Only (Non refundable)

26	Lot No	Identification of Lot	Location	Tender Security Amount (Tk.)	Completion Time in Weeks/ Months
	-	-	-	20,00,000.00 (Twenty Lac)	36 months from the Signing date of contract.
PROCURING ENTITY DETAILS					
27	Name of Official Inviting Tender		Executive Director, CEMSU, CAAB, Kurmitola, Dhaka.		
28	Designation of Official Inviting Tender		Executive Director		
29	Address of Official Inviting Tender		CEMSU, CAAB, Kurmitola, Dhaka.		
30	Contact details of Official Inviting Tender		Telephone Number: 02- 8901791 & 02-8901223	Fax No. 8901411	e-mail : edccmsu@caab.gov.bd
31	The procuring entity reserves the right to accept or reject all tenders.				

(Signature)
13.04.2025

Executive Director
Central Procurement, Engineering and Stores Unit
Civil Aviation Authority of Bangladesh
Kurmitola, Dhaka-1229